

# City of Allen H<sub>2</sub>Ome Improvement Residential Toilet Rebate Program Application

## Rebate Program Guidelines

- Participant must currently own and have a City of Allen water utility account in good standing for the property where installation of qualifying item is to occur. This program is for residents only; tenant and commercial requests will not be eligible.
- Toilets must be 1.28 gallons or less. Proof must be submitted with application. (*Look for the WaterSense label.*)
- Applications must be received within 1 year of purchase of eligible water conserving item. Rebates are processed in the order they are received and are first come, first served. Incomplete applications will not be processed until they are complete. All rebates are subject to the availability of funds. Please check our website at [CityofAllen.org/Rebates](http://CityofAllen.org/Rebates) to ensure funds are available for your rebate.
- The City of Allen does not require a plumbing permit to replace an existing toilet. The toilet rebate amount is \$50. Limit three toilets for the lifetime of a residence.
- No participant shall receive more than \$500 in one year from the City of Allen rebate program for any combination of eligible items.
- **Old toilets that are replaced must be disposed of by making an appointment for Community Services to collect them (214.509.4551).**

## Rebate Program Instructions

Select, purchase, and install toilet with a maximum of 1.28 gallons per flush. Submit electronically or mail in rebate application with requested copies enclosed. Originals of all copies must be present should an onsite verification occur. If original receipts are not provided or installation of device cannot be verified, the request for rebate will be denied. **As part of the application process your old toilet that was replaced must be properly disposed of by the method listed in Program Guidelines.**

Be sure to enclose or attach the following with your application.

- Copy of original invoice or sales receipt showing date and place of sale, date and address of installation if performed by the vendor or contractor, itemized description of purchase and cost of items.
- Copy of the original proof of purchase with complete barcode (if self-installed).

Mail-in Rebate Application Address:

City of Allen, Attention: Toilet Rebate  
305 Century Pkwy., Allen, TX 75013-8042

*Please retain a copy of all material submitted for your records.  
The City of Allen is not responsible for materials lost by mail.*



# H2Ome Improvement Rebate Program Residential Toilet Application

## Participant Information

PLEASE PRINT LEGIBLY

City of Allen Utility Account Number: \_\_\_\_\_

Name of Account Holder: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_ Zip: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_ (Will be added to Water Conservation E-Mail List)

► Call 214-509-4551 to schedule old toilet pick up. Date of old toilet pick up: \_\_\_\_\_

## Purchase Information

## Household Information

Age of old toilet or gallons per flush: \_\_\_\_\_ Year house was built: \_\_\_\_\_

Number of new toilets purchased:    1    2    3    Do you rent or own? \_\_\_\_\_

Brand and model of new toilet: \_\_\_\_\_

How was the new toilet installed? (circle one)    yourself    licensed plumber    other \_\_\_\_\_

What is the main reason for installing your low flow toilet? (circle one)

Save money on water bill

Rebate money available

Conserve water

Needed new toilet

## Rebate Program Terms

I have read, understand, and agree to the following:

- I agree to keep the water-efficient toilet in place at the address listed above as long as I own said property and I understand my old high water use toilet must be disposed of by a method listed in the Program Guidelines.
- I understand when my application is processed a representative from the City of Allen may contact me to verify the installation of my new water efficient toilet before my rebate is issued.
- In accepting this rebate, I acknowledge that the City of Allen is in no way responsible for the condition of the plumbing on my side of the meter, now or in the future.
- I understand that qualifying items are selected on the basis of water efficiency only. The City of Allen does not endorse specific brands, products, or dealers; nor does it guarantee materials, workmanship, performance, or durability of the qualifying items.
- I understand I may receive reimbursements not to exceed the amount outlined in the program guidelines. Once processing is complete and the rebate is approved, a credit will appear on your utility bill.
- I certify that the information on this application is true and correct to the best of my knowledge.

Participant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### For Office Use Only

Date Received: \_\_\_\_\_ Approved: \_\_\_\_\_ Denied: \_\_\_\_\_

Application #: \_\_\_\_\_ Reason: \_\_\_\_\_

Work Order Entered: \_\_\_\_\_ Date Issued: \_\_\_\_\_ By: \_\_\_\_\_

Verification Date: \_\_\_\_\_

Verified By: \_\_\_\_\_

Disposal: \_\_\_\_\_

Rebate Amount: \_\_\_\_\_